RELIANCE

User's Manual

SMART CHAT

Application Version : 2.0

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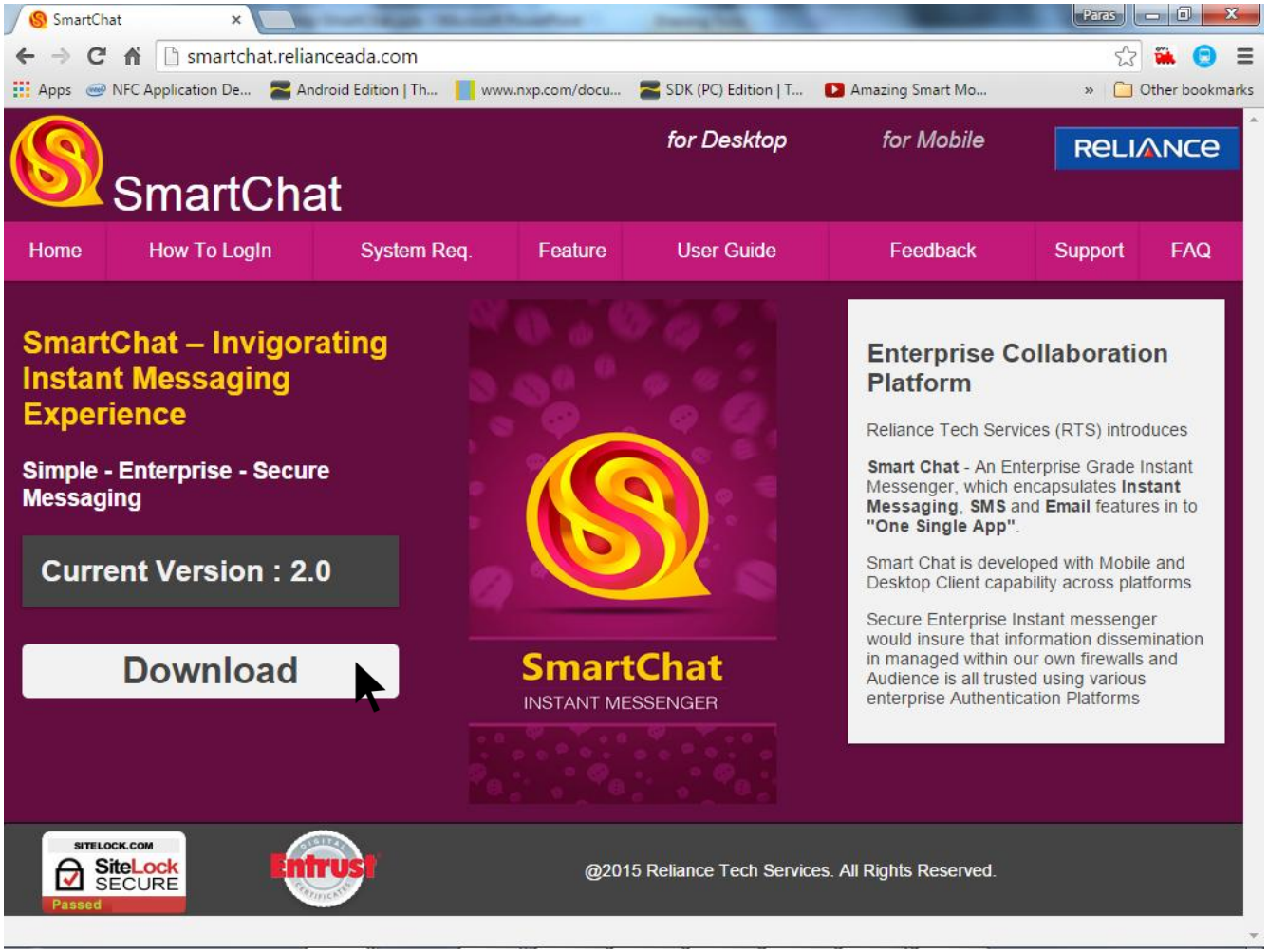
DOWNLOAD SMARTCHAT 2.0



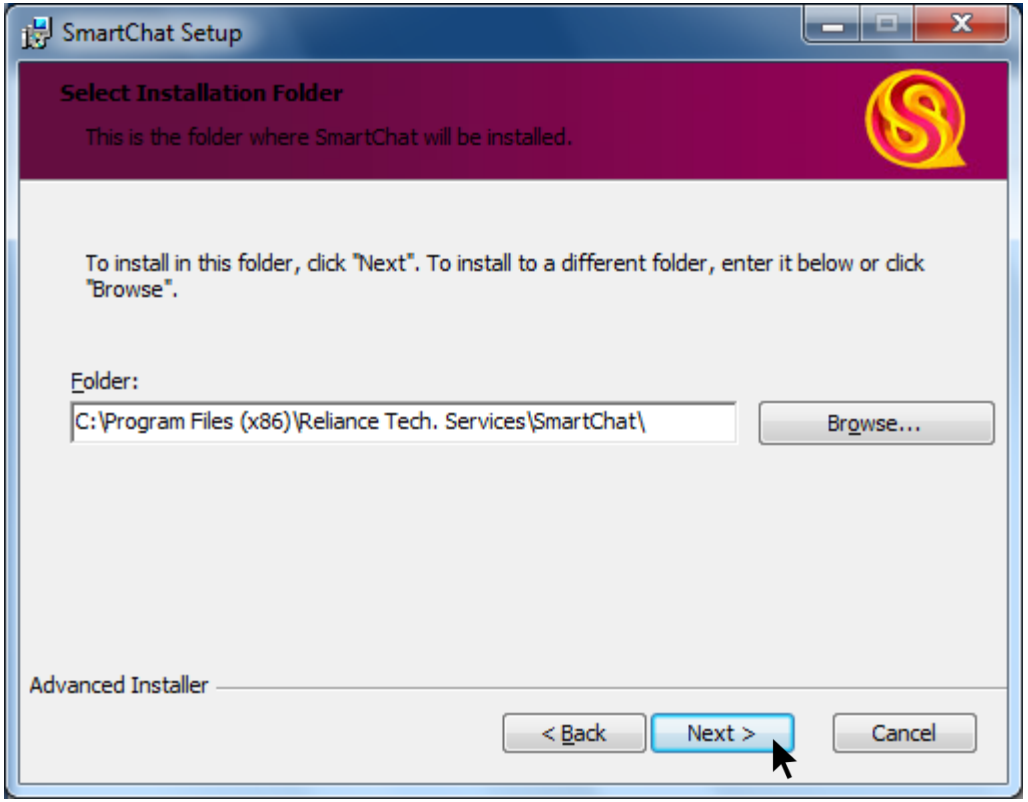
- Visit smartchat.relianceada.com
- Click on “Download” Button

Install SmartChat 2.0 Setup

SmartChat Setup
Welcome to the SmartChat Setup Wizard
The Setup Wizard will install SmartChat on your computer. Click "Next" to continue or "Cancel" to exit the Setup Wizard.
< Back
Next >
Cancel

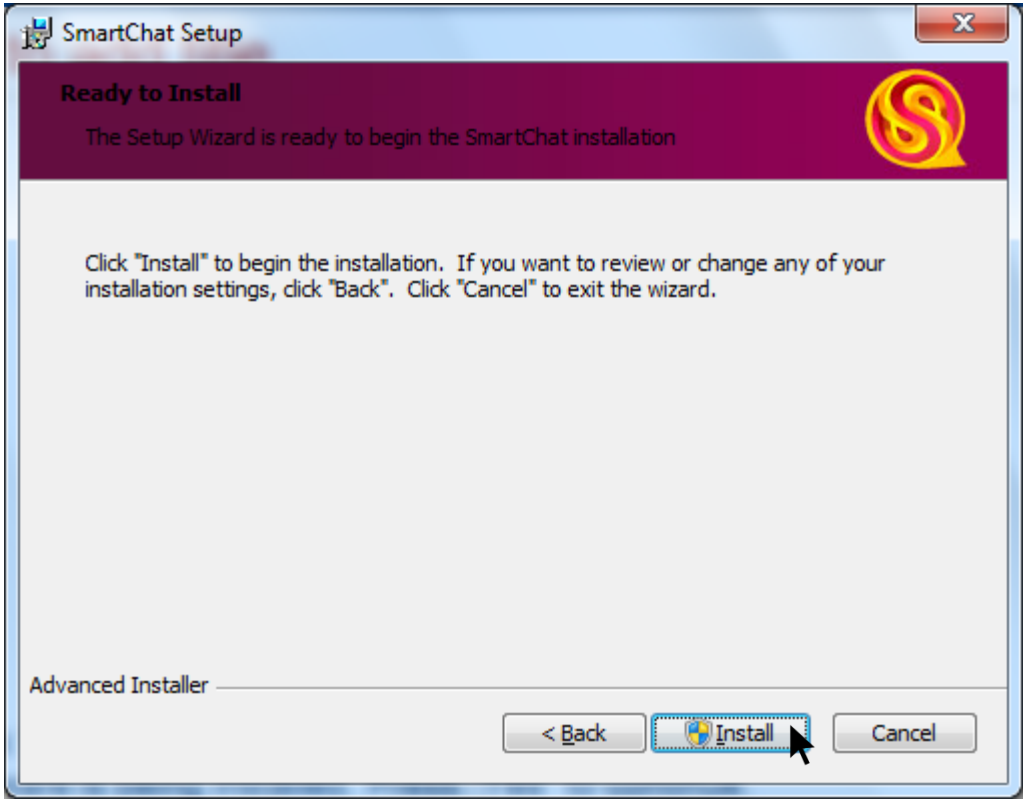
- Unzip the .rar file and double click on SmartChat.exe.
- Start the process by clicking “Run”.
- When the installer starts it takes a moment to check for available space and then shows the welcome screen. Click “Next” to continue.

Select Installation Folder


SmartChat Setup
Select Installation Folder
This is the folder where SmartChat will be installed.
To install in this folder, click "Next". To install to a different folder, enter it below or click "Browse".
Folder:
C:\Program Files (x86)\Reliance Tech. Services\SmartChat\
Browse...
Advanced Installer
< Back
Next >
Cancel

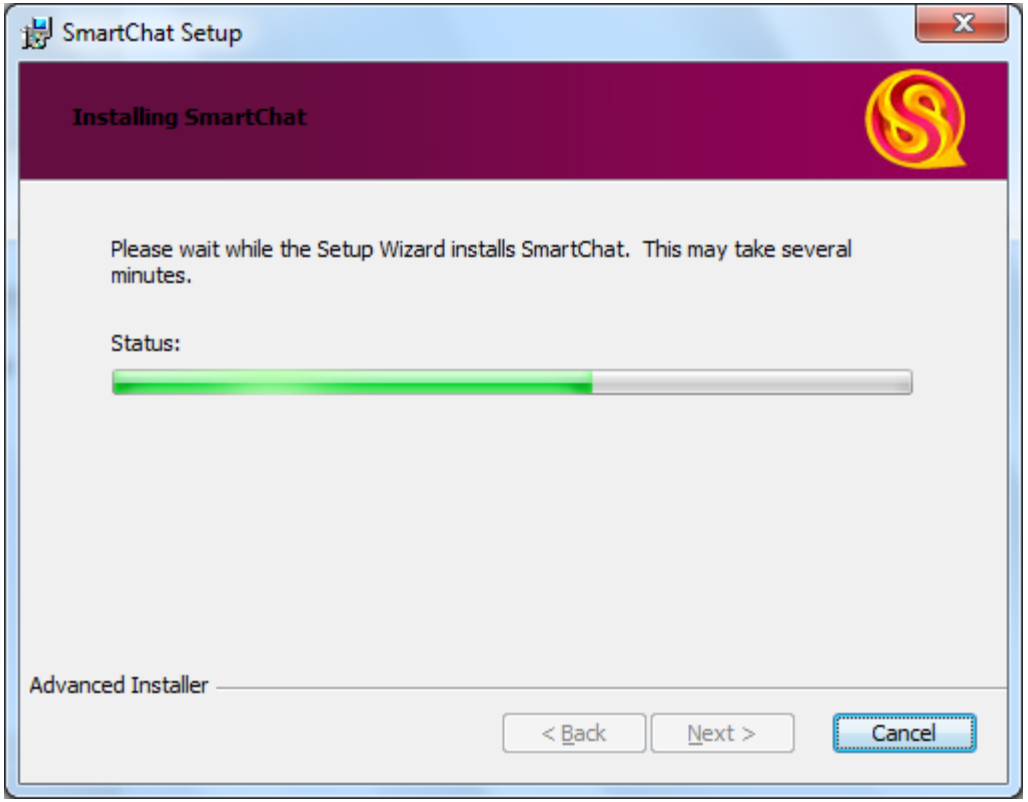
- Click “Next” to continue

Ready to Install


SmartChat Setup
Ready to Install
The Setup Wizard is ready to begin the SmartChat installation
Click "Install" to begin the installation. If you want to review or change any of your installation settings, click "Back". Click "Cancel" to exit the wizard.
Advanced Installer
< Back
Install
Cancel

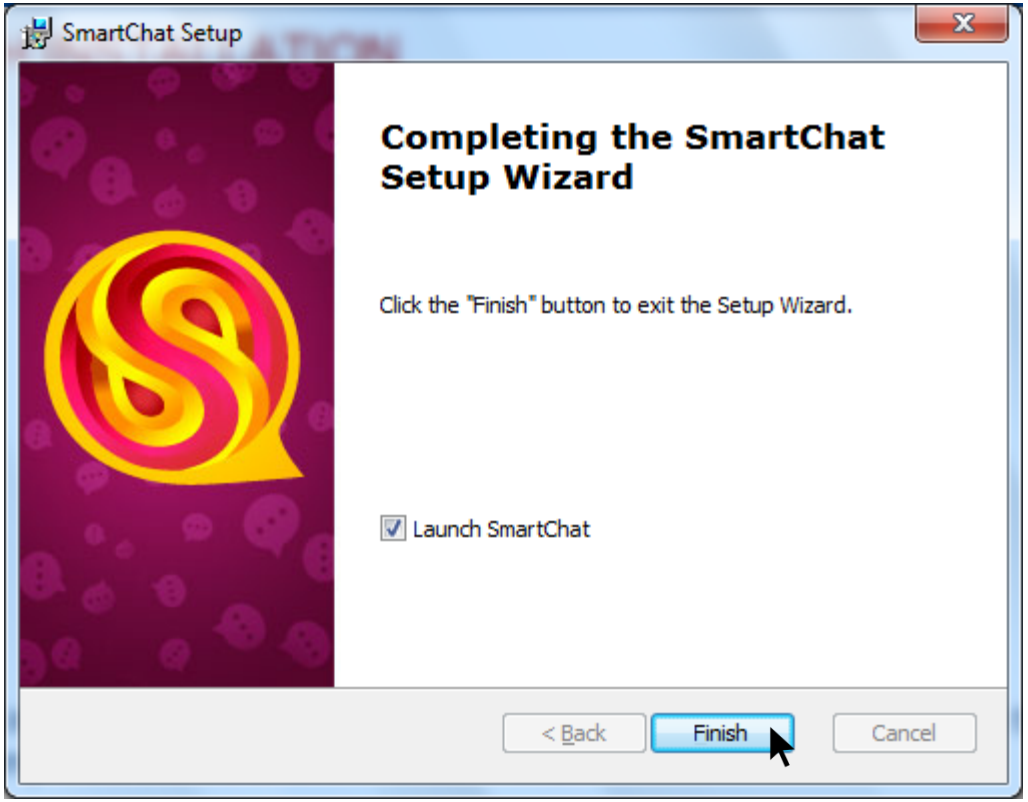
- Click “Install”. Windows may display a warning to let you know that software is being installed. Press “Yes” to continue.

Installing SmartChat



- SmartChat installation process started.
- The installation takes a few minutes, but eventually it lets you know that it completed the installation.

FINISH INSTALLATION

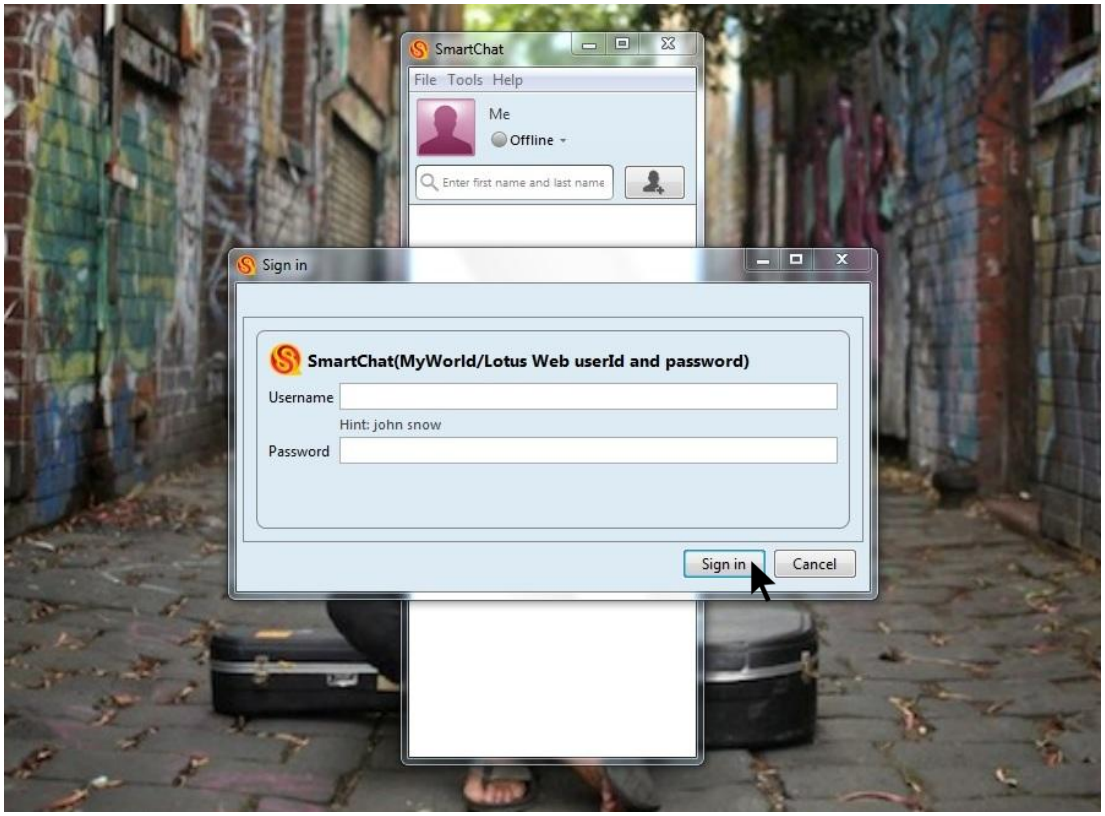


- Click “Finish”, and SmartChat will get’s launched shortly.

SmartChat Desktop Shortcut

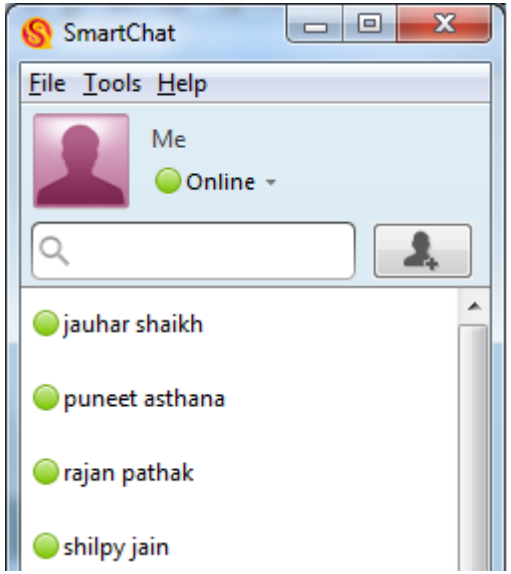
- SmartChat will launch automatically. But to open it manually, double click on the SmartChat shortcut on the desktop.

SmartChat Login



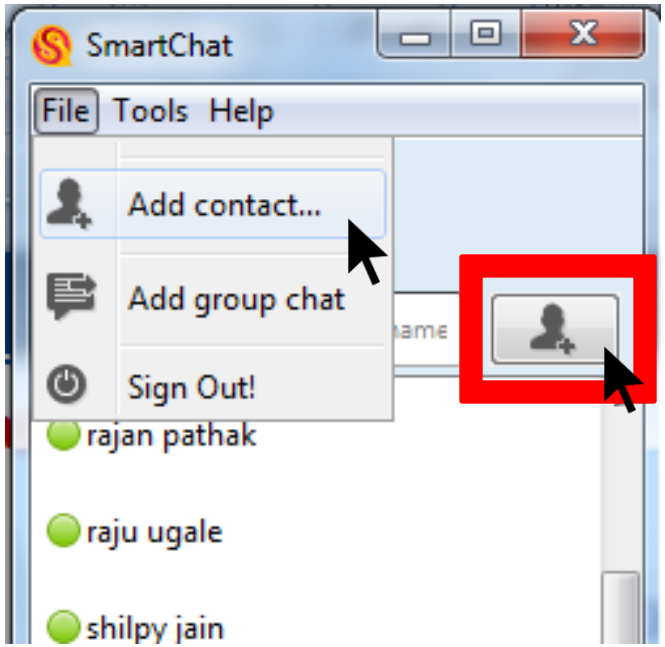
- SmartChat Login. Fill out the “Gyanmandir” username and password you already have, and click on “Sign in.”

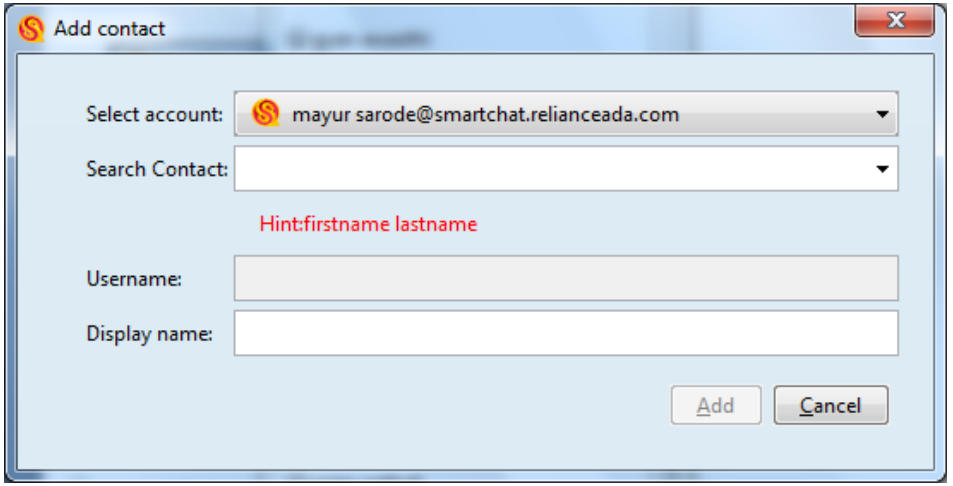
SmartChat



- Wait a moment for SmartChat to connect. When the status changes to “Online”, you are ready to chat!

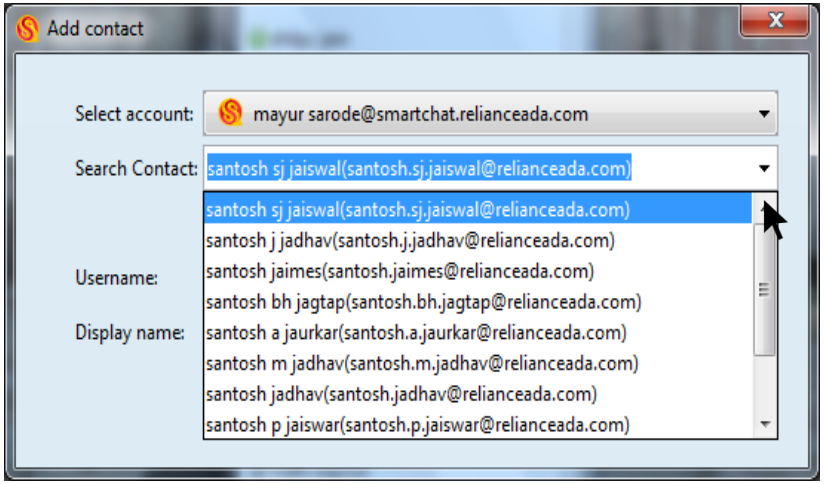
Add Contact

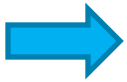


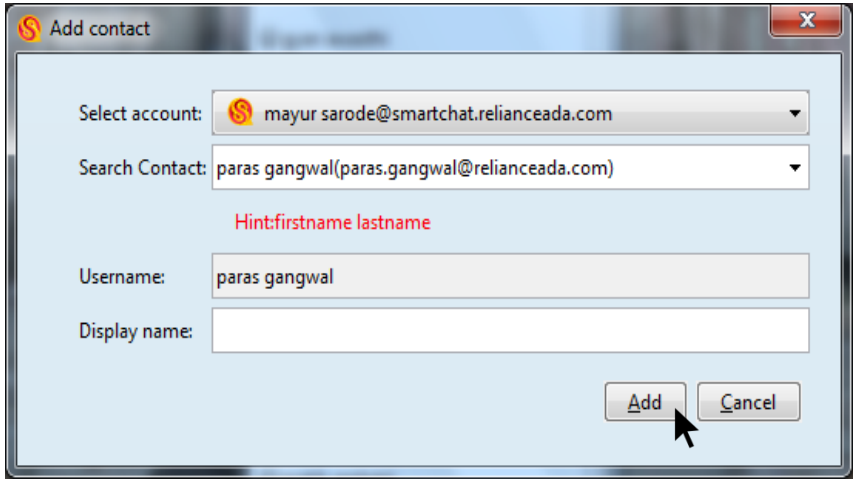


- Click on File -> Add Contact or directly click on “Add Contact” Button at home screen.

Add Contact Continue..

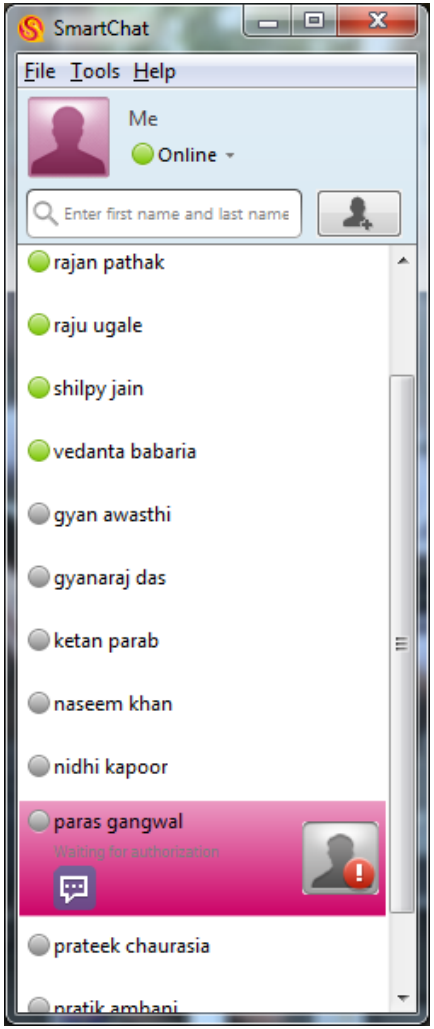






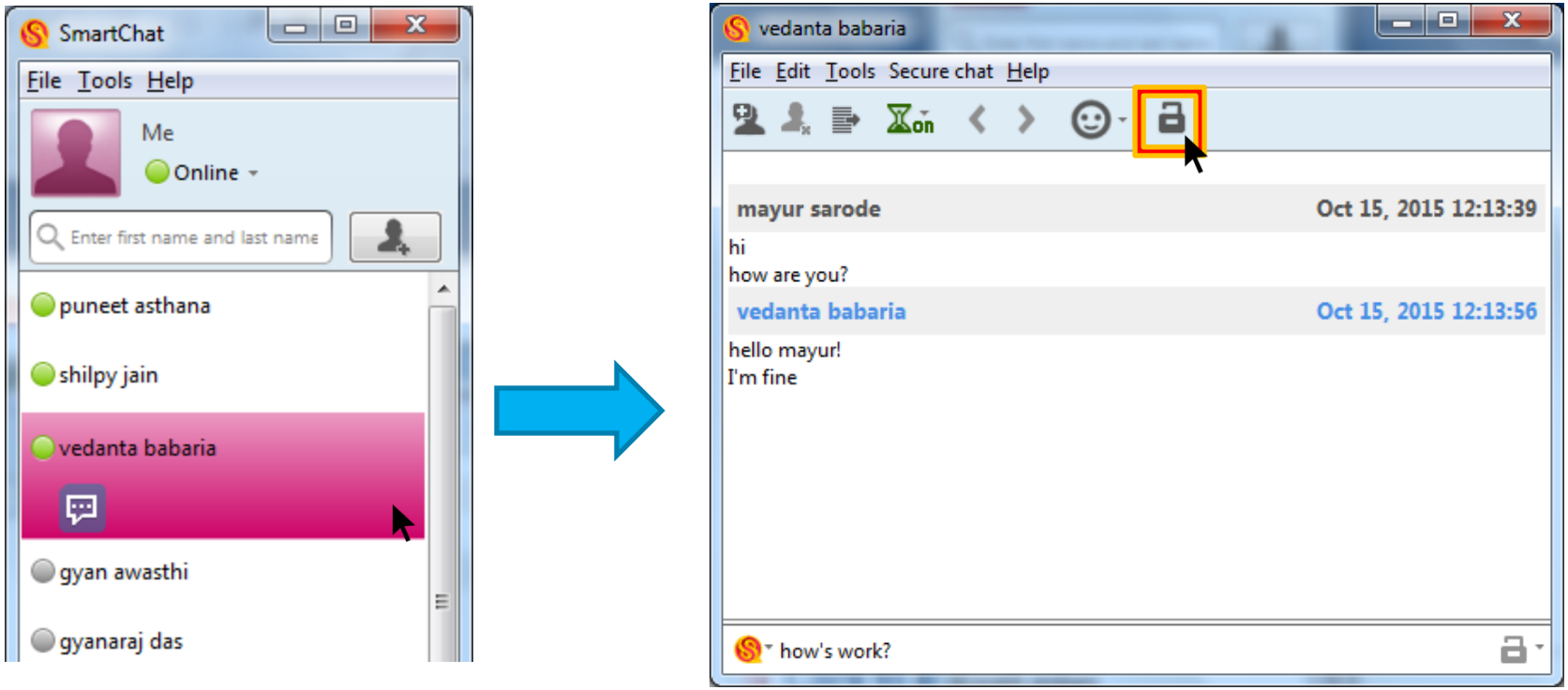
- In Search Contact: Enter first name and last name (At least ‘3’ characters), and hit “Enter”.
- Click on Drop down, and choose the proper contact name you want to add in your contact list, click on “Add” button.

Add Contact Continue…



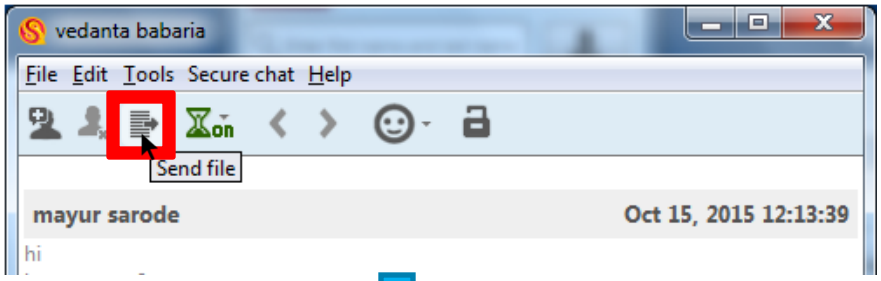
- Double click on it and an one-to-one chat window get's open, write "hi" message and send it as authorization request.
- Authorization response comes after the 'B' party accepts your friend request.

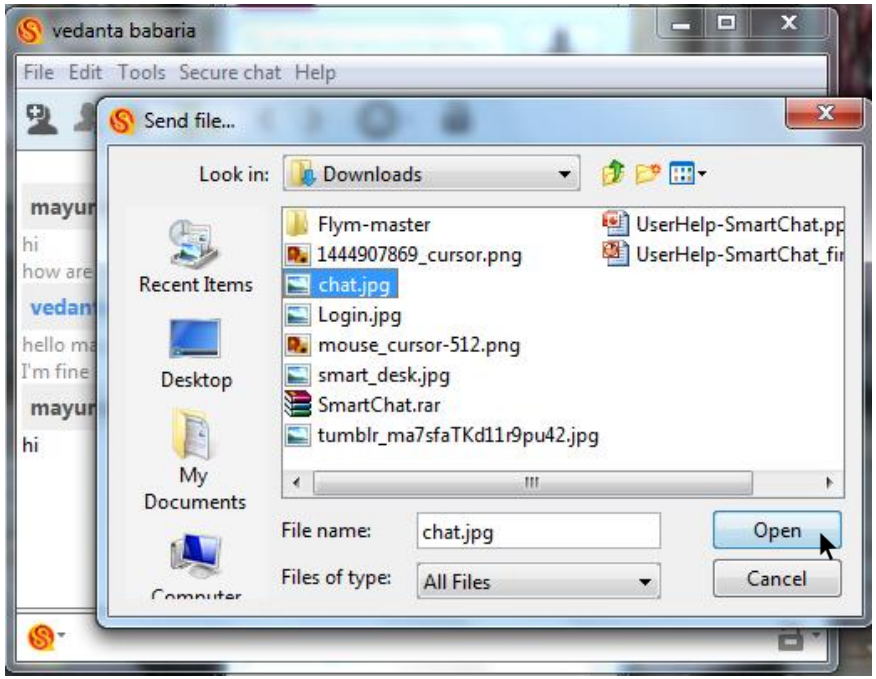
One-to-one chat

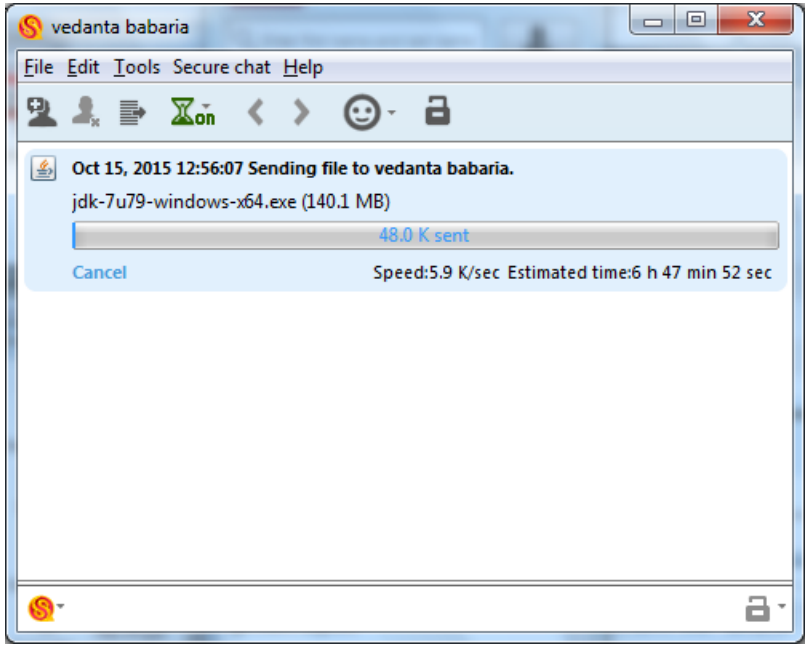


- Select contact name and “double click” on it start one-to-one chat.
- Apart from plain chat, user can also initiate Secure chat (OTR) by clicking on -> “ ”. User needs to verify the connection.
- User can authenticate the connection either by asking mutual question or by verification of fingerprint manually.

File Transfer (Sender)

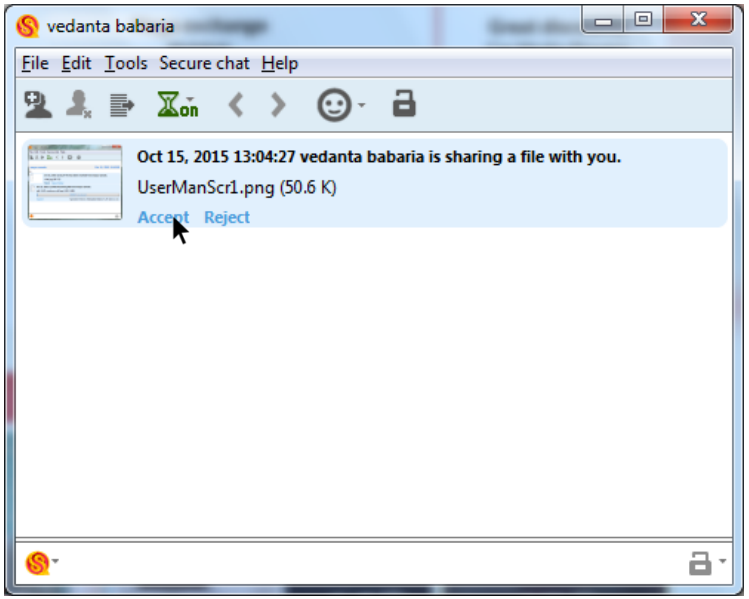


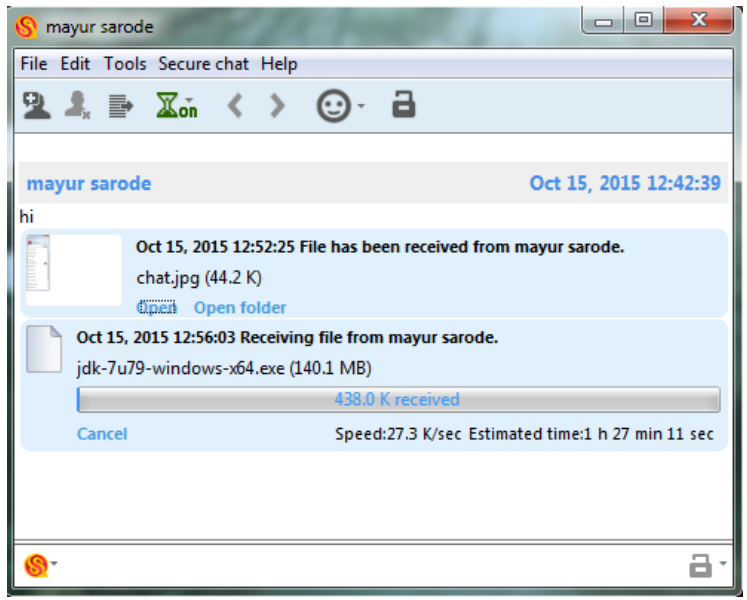



vedanta babaria
File Edit Tools Secure chat Help
Oct 15, 2015 12:56:07 Sending file to vedanta babaria.
jdk-7u79-windows-x64.exe (140.1 MB)
48.0 K sent
Cancel
Speed:5.9 K/sec Estimated time:6 h 47 min 52 sec

- Click on “send file” icon to transfer file.
- Browse and select file to be sent.
- User can send file of any format up to 1GB of size.
- Transfer has a time-out of 30 seconds. Thus, user accept the file within the time.
- File transfer will work from “desktop-to-desktop” only.

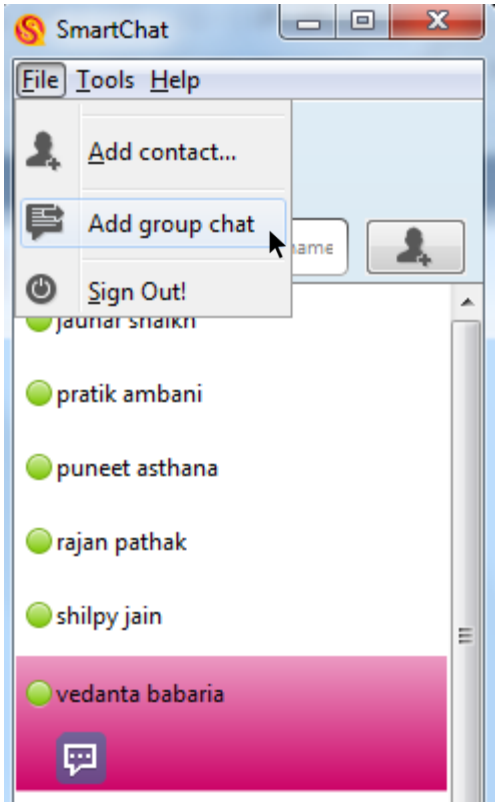
File Transfer (Receiver)

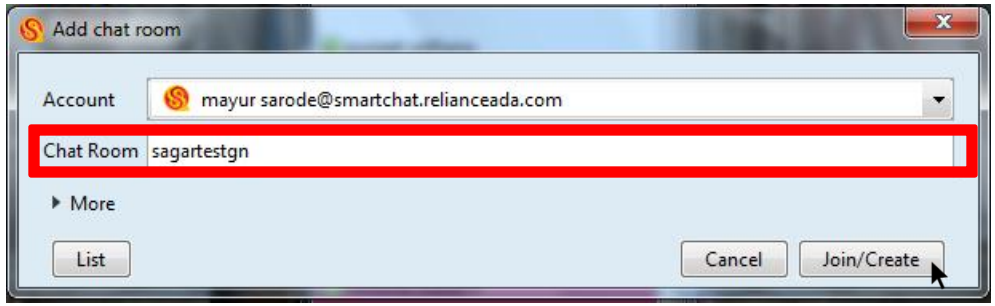

vedanta babaria
File Edit Tools Secure chat Help
Oct 15, 2015 13:04:27 vedanta babaria is sharing a file with you.
UserManScr1.png (50.6 K)
Accept Reject

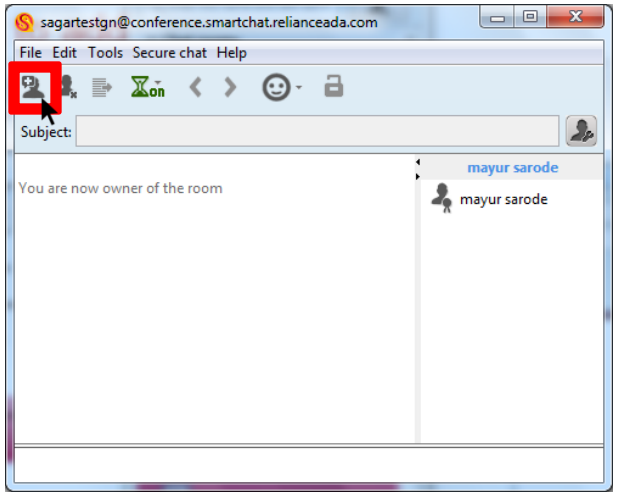

mayur sarode
File Edit Tools Secure chat Help
mayur sarode
Oct 15, 2015 12:42:39
hi
Oct 15, 2015 12:52:25 File has been received from mayur sarode.
chat.jpg (44.2 K)
Open Open folder
Oct 15, 2015 12:56:03 Receiving file from mayur sarode.
jdk-7u79-windows-x64.exe (140.1 MB)
438.0 K received
Cancel
Speed:27.3 K/sec Estimated time:1 h 27 min 11 sec

- If user receives a file, he/she has an option to “Accept” or “Reject”.
- Upon selecting “Accept”, file will be transferred and received under “Downloads” folder.
- File transfer has a time-out of 30 seconds, so user needs to accept within time.
- File transfer will work only from “desktop-to-desktop”.

Group Chat (Creation)

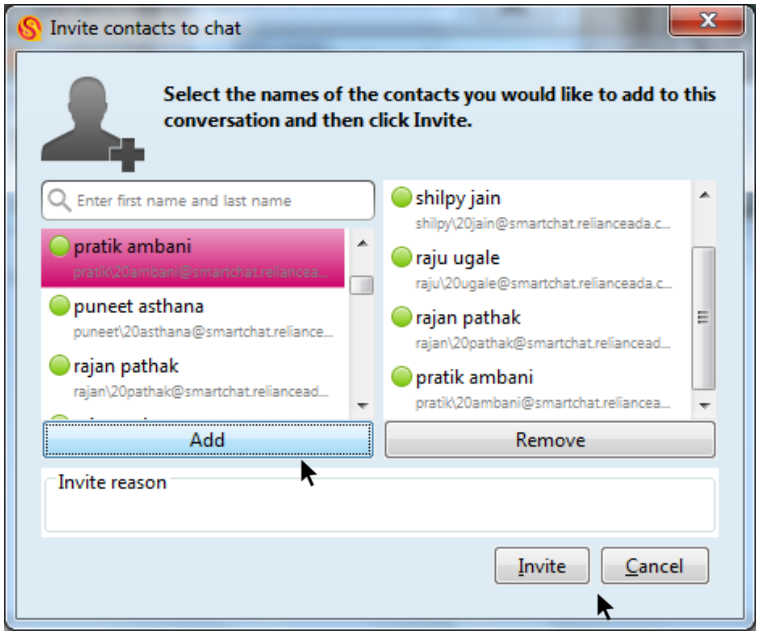


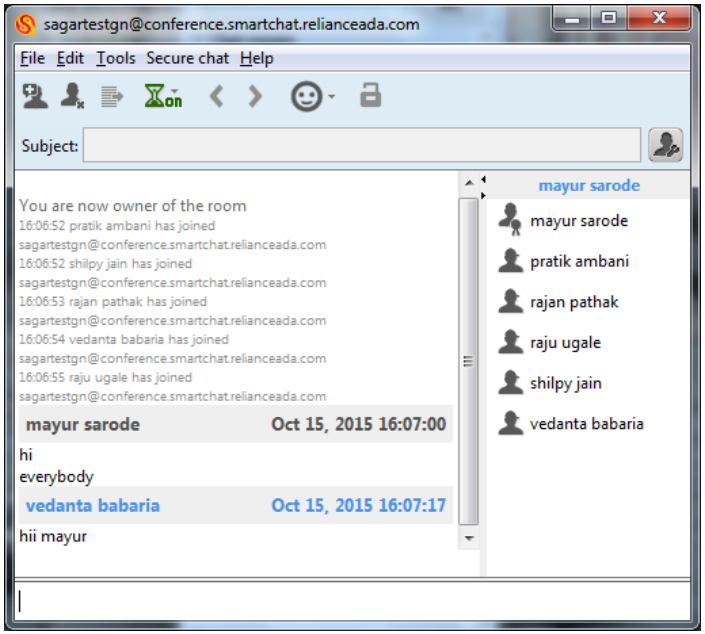




- Click on “Add group chat” option under ‘file’ menu on main screen.
- Enter group name(to be created or joined) in the chat room field and click on Join/Create button.
- This will open a group chat window of the conference user wished to initiate.
- User may wish to invite his/her contacts to the group, by clicking on “invite” icon.

Group Chat (Invite Contacts)





- Upon clicking invite icon on chat window, "Invite contacts to chat" dialog will be opened.
- User needs to select all required contact from the left side list to right by clicking ADD button and then invite them by clicking Invite button.
- This will successfully invite the contacts and redirect the user to chat window(left side with all the chats and right side with the list of group members).

****Note: Group chat is presence based, so member's list of group may get altered or modified depending upon status presence of members.**

Thank You.